WTA Operational Plan July 2026 – June 2027

VISION: A diverse, connected and sustainable community – the hub of the Cape

Mission: To deliver strong, accountable and inclusive leadership that meets the needs of the community. We come from a place of genuine care for our community and are committed to the long-term sustainability of community and our unique lifestyle.

Tier 1 – Executive Operational Summary

Focus Area	Priority	Corporate Plan Pillar	Corporate Plan Action
1. Governance, Risk and Compliance	• Strengthen governance policies, document control and statutory compliance • Improve financial governance, rates recovery and contract/service oversight • Embed compliance monitoring, reporting and audit readiness	Service Excellence	Best fit-for-purpose governance processes; financial sustainability; community confidence through transparent, compliant operations.
2. People, Capability and Safety Culture	• Implement the WTA Learning Plan and improve onboarding • Clarify roles, accountability and internal capability development • Embed a proactive HSE framework and safety culture across WTA operations	Service Excellence	Targeted training for elected members and officers; positive safety culture; efficient and professional service delivery.
3. Infrastructure, Assets, Water and Digital Services	• Improve water sustainability, billing accuracy and compliance • Deliver fit-for-purpose asset renewal, capital works and maintenance planning • Improve IT resilience, cyber security and end-of-life replacement	Building a Community for the Future	Strategic asset management; water-wise practices and compliant water services; reliable infrastructure and systems for the community.
4. Disaster Preparedness and Organisational Resilience	• Keep disaster management and business continuity arrangements current • Strengthen preparedness, exercises and continuity capability • Improve regional and stakeholder coordination for emergency response	Partnerships and Collaboration for Success	Coordinated approaches to disaster management; business continuity; alignment with state, regional and local partners.
5. Regulatory Services, Community Safety and Amenity	• Improve animal management and responsible pet ownership • Strengthen request handling, regulatory compliance and contractor oversight • Lift town presentation, environmental stewardship and local amenity	Service Excellence	Maintaining focus on community safety, environmental nuisances and responsive service delivery.
6. Community, Culture and Participation	• Deliver accessible library and learning programs for the community • Support events, WASP programming, sport/recreation and active transport • Preserve and promote the Cape York Collection and local cultural identity	A Vibrant, Connected, Resilient Community	Walk/cycle connections; strong participation in sport and recreation; library reach; community events; support for cultural assets and identity.
7. Planning, Growth and Economic Development	• Review the Town Planning Scheme and LGIP to support future growth • Advocate for economic diversification and regional hub opportunities • Facilitate land, infrastructure and destination development conversations	A Thriving, Diverse Economy	Planning for growth and diversity; tourism and destination conversations; land and infrastructure opportunities; support for business and investment.
8. Partnerships, Advocacy and Local Leadership	• Strengthen stakeholder engagement and member visibility in the community • Build targeted partnerships with State agencies, Rio Tinto, regional bodies and community groups • Align advocacy and funding opportunities with corporate priorities	Partnerships and Collaboration for Success	Stakeholder engagement framework; advocacy plan; funding and partnership opportunities to deliver regional and local outcomes.